{WEBARRAY}

ULTIMATE
BUSINESS PHONE
SOLUTIONS

WebArray.com   1 (866) 932-2772   start@webarray.com

{WEB}ARRAY

NETWORK

Our feature-rich Voice Solutions are perfect for any business demanding stability, security, and performance.

We **distribute our PBX infrastructure** among multiple **Data Centers around the world**, including providers such as Amazon Web Services and Microsoft Azure.

Through these top-tier partners, we are able to offer a **cloud based service** that has a very **high uptime** and blazing **fast connectivity** to our clients, world wide.

Always Connected

Make calls using your office phone, computer, or mobile phone, and chat with colleagues and customers from anywhere.

Low Rates

Talk all you want with our unlimited North America calling plan, and call international destinations at ultra low rates.

Leading Edge

Lease-to-own the newest phones for low monthly rates, and use our leading edge software to stay ahead of your competition.

Dedicated Support

Get answers and quickly resolve service issues without spending your precious time on hold, thanks to our knowledgeable technicians.

aws   verizon✓   AT&T   TATA   IDT ΞXPRESS

Azure   Level(3)   bandwidth   peerless network   HE

In addition to our data center partners, we work with **multiple Local Exchange Carriers** around the world, who bridge traditional PSTN Phone Lines to our PBX servers, and enable us to offer **global voice connectivity**.

By maintaining multiple interconnections, we can **adjust inbound and outbound call routes in real-time** to **avoid service outages** and provide **high quality audio** with **low rates for local and international calls**.

Public Cloud **IP-PBX** {WEB**ARRAY**}

With all the features found in an Enterprise Grade PBX, as well as 24/7 support from technicians who also maintain our servers, a Public Cloud IP-PBX offers an affordable way for businesses to have their own, custom, phone solution.

USERS
Multi-Tenant Users
Multiple businesses connect to our service using their own private domain, ensuring that their users and settings are only applicable to members and calls from their organization.

SBC
Protection Layer
Session Border Controllers act like firewalls and load balancers to protect the core PBX units and distribute workload.
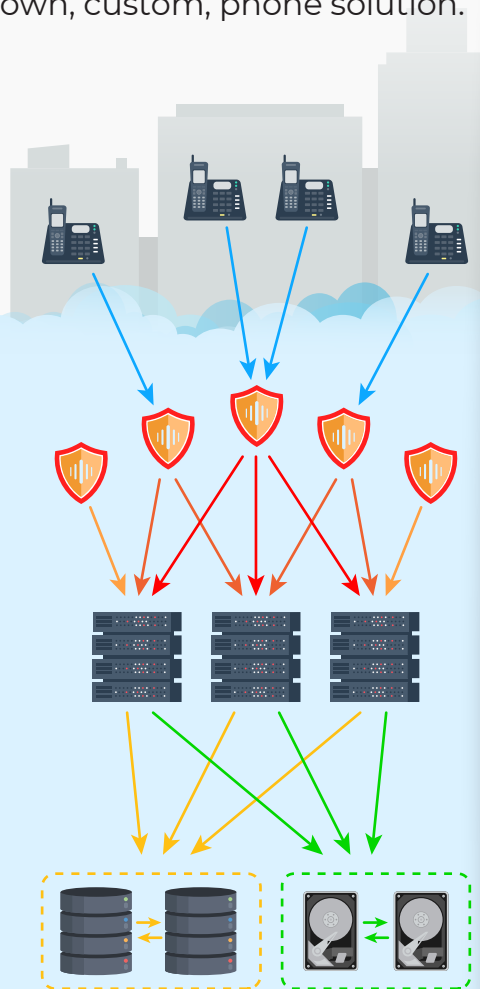
IP-PBX
Processing Layer
Dedicated servers running Asterisk or FreeSwitch provide the processing power to route calls and support calling features.

DATA
Database & Storage Layer
Separate dedicated servers are responsible for storing audio recordings, CDR records, and account settings. They are mirrored to improve performance and availability.

Scalable
Quickly and easily scale your communications platform as your business needs evolve.

Highly Available
A vast network of servers safe guard against failure and provide virtually infinite resources.

Great Value
Spend less, and only pay for services you use, while still having access to top-of-the-line technology.

Maintenance Free
Modernized IT without headaches because we take care of all the maintenance for you.

Local Calling

Phone Number
$2.50
Per Month

Unlimited North America
$15.00
Per Line Per Month

e911 Service
$1.50
Per Month

Call Recording
Included
Per Line Per Month

Text Messaging
$0.01
Per SMS

Toll Free

Phone Number
$2.50
Per Month

Inbound
$0.025
Per Minute

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Private Cloud **IP-PBX**

Private Cloud IP-PBX is a great option for businesses who require more security and privacy with their phone system, but don't have a suitable location or don't want to invest in purchasing new hardware.
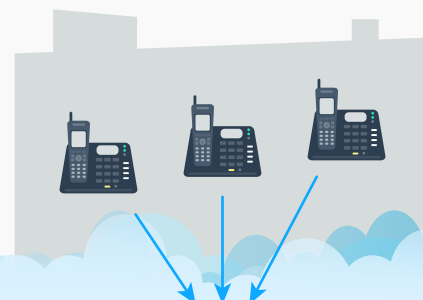
USERS
Organization Only
There is one tenant on the PBX, and only users who are authorized by the tenant can connect and use the service.

IP-PBX
All-In-One Service Layer
A single instance provides all the dedicated resources to run the PBX, manage connections, and store files and database entries.

Local Calling

Phone Number
$1.00
Per Number Per Month

Inbound / Outbound
$0.009
Per Minute

Unlimited Channel
$20.00
Per Channel Per Month

e911 Service
$1.50
Per Number Per Month

Text Messaging
$0.01
Per SMS

Toll Free

Phone Number
$1.00
Per Month

Inbound / Outbound
$0.025
Per Minute

Security
Keeping your data secure and managing authorized users is much easier when it's only your organization using the PBX.

Performance
Dedicated hardware ensures that workload and performance is predictable and unaffected by other tenants and their users.

$20 Per Month	$40 Per Month	$60 Per Month	$160 Per Month
1 vCPU	2 vCPU	4 vCPU	8 vCPU
60 GB	80 GB	160 GB	320 GB
2 GB	4 GB	8 GB	16 GB
15 - 25	30 - 60	80 - 160	250 - 350

Launch Your Private PBX

From the initial installation and setting up of IVR Menus, to creating extensions and configuring phones, our skilled technicians make the setup process quick and easy. Once everything is up and running, our team can maintain your instance and even develop custom apps to extend the functionality of your PBX system.

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On Premise PBX

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With an on-premises PBX, the hardware is installed and runs directly at your location. It offers unique benefits, such as more control and security, complete ownership, and instantaneous signaling inside the premise rather than over the Internet.
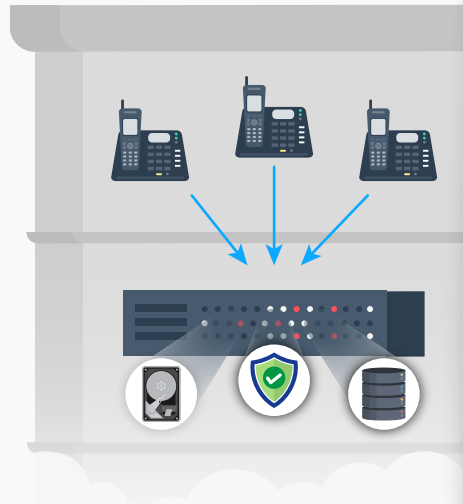
USERS
Restricted Access
Only your business, and those who you allow, can connect to your on-premise PBX, making this a very secure system.

PBX
Processing Layer
Dedicated hardware PBXs have built in file storage, database engines and security features such as firewalls

Security
All call records and data is securely stored at your location, and internal calls never leave your premise.

Dedicated Power
On-premise PBXs are not shared with other tenants, giving you full access to all the system resources.

Low Latency
Hosting your PBX on-site shortens the network path, which lowers latency, and increases data speeds.

Full Ownership
Modernized IT without headaches because we take care of all the maintenance for you.

Get Your Own PBX

Getting setup with your on-prem PBX feels like a walk in the park with our knowledgeable technicians on your side. They'll start off by discussing your goals and needs, after which you will receive our proposal outlining a recommended setup that will be able to handle your workload. Upon receiving your approval, our team will procure any required hardware and install it at your location. While there, we can also install new voice/data cables and even setup/configure your network devices for optimal connectivity and security.

Local Calling

Phone Number
$1.00
Per Number Per Month

Inbound / Outbound
$0.009
Per Minute

Unlimited Channel
$20.00
Per Channel Per Month

e911 Service
$1.50
Per Number Per Month

Text Messaging
$0.01
Per SMS

Toll Free

Phone Number
$1.00
per month

Inbound
$0.025
per minute

VoIP **Features**

🔊 CALLING
- HD Audio
- 24/7 Support
- Multiple Numbers
- Shared Lines
- Caller ID

📍 LOCAL
- Unlimited Calling in North America
- Enhanced 911
- Local Phone Numbers
- Vanity Numbers
- Bring Your Number

💲 TOLL FREE
- Low Rates
- Per Second Billing
- 800, 888, 877, 866, 855, 844, 833 Numbers
- Vanity Numbers
- Number Porting

🌎 INTERNATIONAL
- Low Calling Rates
- Worldwide Coverage
- Intl. Phone Numbers
- Transfer Your Number

📱 PLATFORMS
- IP Phone / Device
- Mobile App
- Desktop App
- Web Based App

🖨 FAXING
- Full T.38 Support
- Online Faxing Portal
- FAX To E-Mail
- Delivery Confirmation
- Online Fax Retention

IVR
- Auto Attendant
- Multi-Level Menus
- Custom Recordings
- Text To Speech Engine
- Custom Hold Music
- Time Conditions
- Advanced Call Flows with Custom Routing
- Call Filtering
- Dial By Name
- DISA

📟 VOICEMAIL
- Unlimited Mailboxes
- Custom Greetings
- Visual Voicemail (Message Transcription)
- Voicemail To E-Mail
- SMS Notifications
- New Message Indicator
- Voicemail Forwarding
- Online Mailbox View
- Anywhere Access

💬 MESSAGING
- SMS & MMS Capable
- Online Message Center
- Desktop & Mobile App Compatible
- Message Forwarding
- SMS To E-Mail
- Pass Through Support
- Message Groups
- SMS Broadcast

👥 RING GROUPS
- Simultaneous Ring
- Sequential Order
- Enterprise Routing
- Rollover Routing
- Random Order
- Skill Based Routing
- Group Voicemail
- Custom Messages
- Custom Hold Music
- CID Prefix / Override
- Distinct Ring Tones
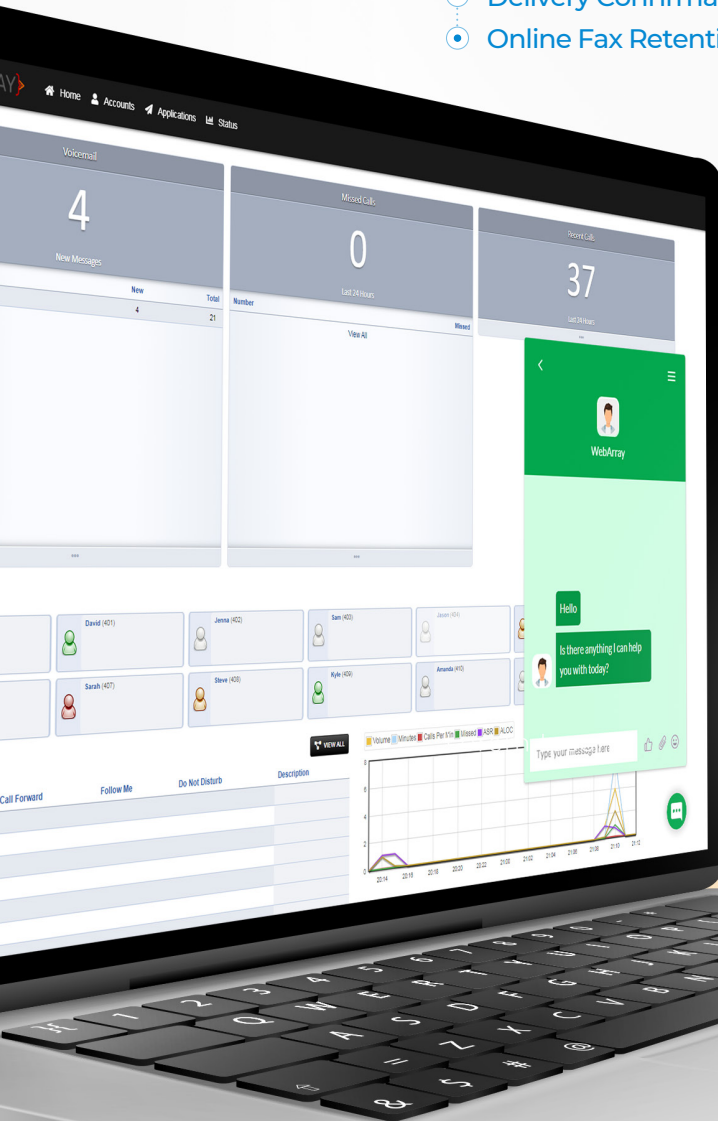
VoIP **Features**

EXTENSIONS

- Unlimited Extensions and Internal Calling
- Missed Call Notification
- Presence Status (BLF)
- Hot Desking
- Do Not Disturb
- Call Flipping
- Paging

CALL CENTER

- Call Parking
- Calling Queues
- Agent Supervision with the ability to Takeover & Whisper
- Agent Screens
- Predictive Dialing
- Software Integration
- Softphone Capability

PHONES

- Newest Models
- Lowest Prices
- Affordable Leasing (Starting at $1.50/mth)
- High Quality Audio
- Complete Management
- Headset Compatible
- Wired / WiFi / PoE

FORWARDING

- Always Forward
- Forward Calls when: Busy, No Answer, Unavailable, Offline, Not Registered
- Follow Me / Call Hunt
- Simultaneous or Sequential Ringing
- Enable / Disable Call Forwarding Remotely
- CID Prefix / Override
- Distinct Ring Tones

CONFERENCE

- 3 Way Calling
- Call Parking
- Conference Centers
- Advanced Call Control

TRANSFERS

- Blind / Assisted
- Custom Hold Music
- To Extensions, Groups, External Phones, or Voicemail

MANAGEMENT

- Online Control Panel for Agents, Operators and Administrators
- Unlimited Users
- Call Center Screens
- VoIP Switchboards
- Advanced Analytics
- Detailed Call Records
- Click To Call

MONITORING

- Call Recording
- User Statistics
- QoS Reporting
- Call Eavesdropping
- Call Screening
- Enterprise Device Management

STABILITY

- Dedicated Hardware
- Redundant Networks
- Multiple Endpoints Around the World
- Automatic Failover
- Geo Redundancy
- Multiple Carrier Interconnections

SECURITY

- Call Encryption
- Secure Network
- Enhanced 911
- Role Management
- Audit Trails
- Distributed Servers
- Call Blocking

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